

caBIG™ Documentation and Training: Requirements, Processes and Resources

Prepared by the caBIG™ Training Workspace



Presentation Overview

- Benefits of Documentation & Training (D&T)
- Overview: Requirements
- Overview: Process
- Overview: Resources



Setting the Stage: The Need for Documentation & Training

- Increase application usability and ease of adoption
- Decrease questions about application
- Ensure common look and feel

Effective documentation and training are key to achieving caBIG goals...

We break down barriers by improving information sharing.



What's Required?

Developer:

- Technical Manual (Architecture)
- Installation Guide
- Administration Guide
- Release Notes

Adopter:

- End-User Manual
- Training Module(s)
 - Overview
 - Hands-On

Let's look at the purpose of each....



Technical Manual - Developer

Contents:

- Architecture
- Systems requirements
- APIs
- Other tools that integrate with the software being developed and their implementation

Audience:

- Developers
- Software Administrators



Installation Guide - Developer

Contents:

- Supported configurations
- Technical installation instructions
- Procedures for verifying valid installation

Audience:

Software Administrators



Administration Guide - Developer

Contents:

- Process for updating and maintaining application
- Importing and deleting data
- Creating authorization for users and user groups

Audience:

Software Administrators



Release Notes - Developer

Contents:

- New features and functionalities
- Known bugs and their status
- Lists appropriate documentation and websites

Audience:

- Programmers
- End-Users



End User Manual – Adopter

Contents:

- Software authorizations
- Interface design
- Protocols
- Workflow
- Tools
- Data sources/search/management
- Using the software or data resource in local environment



Training Modules - Adopter

Overview

Content:

 General information about the application

Audience:

- Any one interested in the application
- End-Users

Hands-On

Content

- Step-by-step instructions
- Hands-on exercises

Audience:

End-Users



Process Overview

Register Project

Request Mentor

Prepare D&T

Review

- Developers & Adopters agree on D&T responsibilities
- Project team completes D&T Registration Process
- While not required, mentors can help develop a D&T plan & assist in applying guidelines and templates
- Mentors are available for documentation, training or both
- Project Team completes D&T using Guidelines and Templates available on caBIG™ Training Portal.
- Submit D&T for review by Training Workspace
- Instructions, forms, review criteria and checklists are on the caBIG™ Training Portal

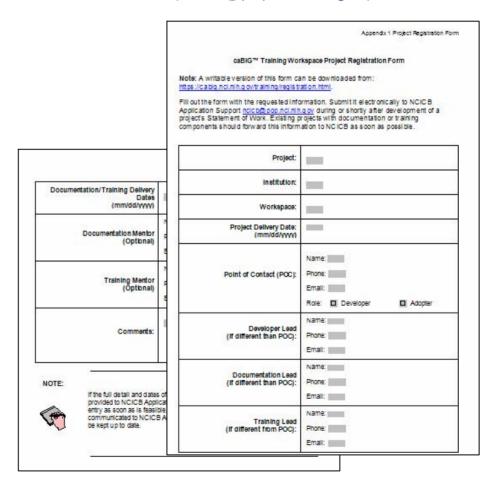
The caBIG™ Training Portal https://cabig.nci.nih.gov/training provides an overview guide, and templates for each step



Register Project

- Registration is a simple process that provides Training WS with
 - D&T contacts
 - Timeframe
- Alerts Training WS to
 - make D&T contacts aware of available resources
 - plan for possible mentoring needs
 - plan for future D&T reviews
- Helps build metrics to better advise participants about time requirements to produce required materials

Form available on <u>caBIG™ Training Portal</u> Submit to NCICB Applications Support (<u>ncicb@pop.nci.nih.gov</u>).





Request A Mentor

- While not required, mentors can provide insights for either documentation, training, or both – driven by project needs
- Mentors can
 - help develop a D&T plan
 - assist in applying caBIG[™] guidelines and templates
- Using a mentor early is likely to save time in D&T reviews later on

Form available on <u>caBIG™ Training Portal</u> Submit to NCICB Applications Support (<u>ncicb@pop.nci.nih.gov</u>).

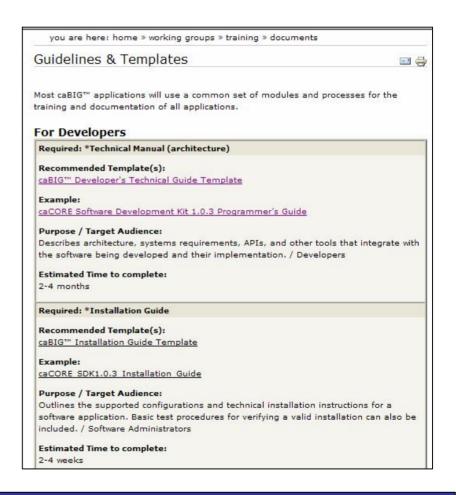
caBIG™ Documentation an Note: This form can be downbaded in	nd Training Mentoring Request Form	
https://cabig.nci.nh.gov/training/mento		
A copy of this form containing the requielectronically to NCICB Application Suneeding a mentor.	ested information should be submitted sport ncicb@poo.nci.nih.gov.with each project	
Project:	Project Lead:	
Date of Request:		
Name of Requestor :		
Mentoring requested for:		
☐ Technical Manual (architecture)	Due Date for this deliverable:	
☐ Installation Guide	Due Date for this deliverable:	
☐ Administration Guide	Due Date for this deliverable:	
■ End-UserManual	Due Datefor this deliverable:	
☐ Training Modules	Due Date for this deliverable:	
Areas of Mentoring Requested:		
■ Development of documentation	plan	
Application of caBIG™ guideling	nes and templates	
☐ Selection of effective document	ation/training strategies	
Organization of Documentation	Training	
■ Writing style and syntax		
☐ Creation of step-by-step instruc	tions	
■ Selection of Documentation/Tra	ining Examples	
□ Creation of SMART objectives		
Responding to requested revision	ons	
Other (please state):	Other (please state):	



Prepare D&T

- Templates and examples of D&T deliverables are available on the Training Portal
- Key deliverables:
 - Technical Manual (Architecture)
 - Installation Guide
 - Administration Guide
 - Release Notes
 - End-User Manual
 - Training Module(s)
 - Overview & Hands-On

Templates available on <u>caBIG™ Training Portal</u> Submit to NCICB Applications Support (<u>ncicb@pop.nci.nih.gov</u>).





Training WS Review

Submit documents to NCICB Applications Support (ncicb@pop.nci.nih.gov)

Review guidelines, checklists and submission forms posted on Training Portal

STEP 1	Project D&T lead e-mails D&T submission form & materials to NCICB Application Support.
STEP 2	NCICB Application Support enters submission into an electronic Tracking System.
STEP 3	NCICB Application Support forwards materials to Training WS Review Coordinator.
STEP 4	Training WS Review Coordinator identifies reviewers & sends materials for review.
STEP 5	Reviewer(s) complete checklist for each document or training module. If materials do not comply with guidelines and templates, reviewer summarizes major deficiencies and returns to Training WS Coordinator, who notifies the project. Review begins again after template conversion process is completed.
STEP 6	Reviewers return checklists and comments to Training WS Review Coordinator, who forwards reviewed draft, evaluation and comments to D&T lead.
STEP 7	After authors make final modifications, authors resubmit D&T materials for final review through NCICB Application Support, and reviewer completes final review.
STEP 8	Training WS Review Coordinator notifies project D&T lead, and workspace lead, of D&T acceptance; and electronic ticket is updated.



Effective Documentation: Evaluation Criteria

caBIG™ Compliance	Use Templates
	– Format
Objectives	Clearly stated
	 Aligned with User Needs
	 Fully addressed in document
Readability/Usability	Appropriate level for intended audience
	 Unfamiliar words and acronyms clearly defined
	Table of Contents
	 Chapter Titles Informative
	 Pages numbered correctly
Graphics	Captions used
	 Screen shots used where appropriate



Effective Training: Evaluation Criteria

caBIG™ Compliance	Use Templates
	Format
Objectives	Clearly stated
	 Aligned with User Needs
	 Fully addressed in document
Readability/Usability	Level appropriate for intended audience
	 Slides visibly and conceptually clear
Graphics	Captions used
	 Screen shots used where appropriate

Processes are described and Guidelines, Templates and Forms are available through the caBIG™ Training Portal. To find ... https://cabig.nci.nih.gov











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Welcome to the caBIG™ Training Portal

This is the Training information resource for the caBIG™ community at large. We invite you to visit this section often for information updates.

Developing caBIG™-Compliant Documentation and Training Materials:

Overview of the Process

Download caBIG™ Project Documentation and Training: Registration, Mentoring and Review

<u>Processes</u>. This document describes the processes for registering caBIG™ projects and monitoring developer and end-user documentation and training development within caBIG, requesting help and/or mentor support for this development, and submitting documentation and training materials for review and approval.

What I am I required to submit?

Visit the <u>Guidelines and Templates</u> section which shows what is required for both Developers and Adopters, with respect to documentation and training, and provides you downloadable guidelines and templates to work with.

How do I register my project?

Visit the Project Registration section for additional information and to download related forms.

How do I request a mentor?

Visit the <u>Mentoring</u> section for information on requesting a mentor and the mentoring plan and to download related forms.

What is the process for review and evaluation?

Visit the **Review and Evaluation** section for additional information and to download required forms.

Training Opportunities

caBIG CALENDAR

<u>«</u> March 2006 <u>»</u>
Su Mo Tu We Th Fr Sa

1 2 3 4 5 6 7 8 9 10 11

12 13 14 15 16 17 18

19 **20 21 22 23 24** 25 26 **27 28** 29 30 **31**

Select date for more

caBIG NEWS

03-10-2006

What's BIG This Week -03/10/06

03-01-2006

Requests for Proposals (RFP) for "Laboratory Information Integration Hub" and "Patient Study Calendar Management Tool" RFP - Answers to Questions Available

02-22-2006

Just Announced: Request for Proposals (RFP) for "Protocol Lifecycle Tracking Part I"

02-20-2006

caBIG™ 2006 Annual Meeting - REGISTRATION OPEN

01-23-2006

<u>caBIG™ Security</u> <u>Technology Evaluation</u> White Paper Released

More...



Overview: Resources

- The caBIG™ Training Portal Includes Guidelines, Processes and Templates for all D&T process steps.
 https://cabig.nci.nih.gov/training
- NCICB Applications Support Contact for submitting registration, request forms, and D&T for review. E-Mail: nci.nih.gov
- caBIG[™] Training Workspace Located on the caBIG[™] website https://cabig.nci.nih.gov/working_groups/Training_SLWG
- Documentation & Training Gforge Collaboration Site: http://gforge.nci.nih.gov/projects/cabig-tws/
- Documentation and Training Questions Listserv Post your questions! https://list.nih.gov/archives/cabig_bc_train-l.html
- D&T Mentors Available by request Forms on the Training Portal



Joining the Documentation and Training Questions Listserv

- On Internet, go to: <u>https://list.nih.gov/archives/cabig_bc_train-l.html</u>
- Click "join or leave the list" to sign up
- Complete basic fields to register
- Complete e-mail confirmation/validation
- Once you have signed up:
 - Send a message through the listserv itself (Click "Post the list" on the listserv page) or
 - Send an e-mail to the list at:
 CABIG BC TRAIN-L@list.nih.gov